

West Coast Mountain Guides

Booking Form & Terms

* **Bookings will ONLY BE CONFIRMED on receipt of a 50% non-returnable deposit of the course fee**
* **Payments** should be made to **West Coast & Alpine Mountain Guides**.
* **Telephone bookings** should be followed a.s.a.p. by a deposit.
* **The balance** for bookings is due **6 weeks** before the course.
* **Bank transfer** of Sterling or Euro fees is possible. Please contact us for further details.
* **Mountaineering holiday insurance** for all courses is recommended **(essential for Alpine courses)** and available from the British Mountaineering Council [*www.thebmc.co.uk/insurance/index.htm*](http://www.thebmc.co.uk/insurance/index.htm). It is not included in the course fee.

Please complete this form out and post it, or scan and email it to info@westcoast-mountainguides.co.uk

**Personal Details**

**Title** (Mr/Ms/Mrs) **…………… First Name …………………………………. Surname .........................................................**

**Age …………….. Date of Birth ..............................................................**

**Address ………………………………………………………………………………………………………………..........................**

**…………………………………………………………………………………….. Post Code .........................................................**

# Telephone Numbers:

# Home/ Work ……………………………………………………. Mobile …………………………………………………………….

# Email ……………………………………………………………………………………………………………..................................

**Medical conditions, allergies or disabilities ……………………………………………………………………………………**

**……………………………………………………………………………………………………………………………………………**

**Next of Kin details** Spouse/ Parent/ Partner/ Relative/ Other please state **……………………………………………………**

**Address…………………………………………………………………………………………………………………………………**

**………………………………………………………………………………………………………………….....................................**

**Telephone ………………………………………………………………………………………......................................................**

**Course Requirements**

**Course Type ……………………………………………………………………………………………………………...**

# Course Dates …………………………………………… 2nd Choice Dates .......................................................

Experience and aims.

Please detail your mountaineering experience before attending this course and what you hope to gain from it. This helps us ensure we plan the best experience for you. **Continue overleaf if necessary**

Equipment hire

Please detail what you will need below. You should provide you own personal clothing, waterproofs and rucksack. Please refer to the kit lists elsewhere on the web site.

If you need other kit, such as boots, we can put you in touch with local hire shops. Let us know.

W = Winter only

|  |  |  |  |
| --- | --- | --- | --- |
| **Scotland** |  | **Alps** |  |
| Climbing Axes (W) £10/day |  | Transceiver (W) |  |
| Walking Axe (W) £5/day |  | Probe (W) |  |
| Crampons (W) £5/day |  | Shovel (W) |  |
| Helmet £4/day |  | Harness |  |
| Harness £4/day |  | Helmet |  |
|  |  | Walking Axe |  |
|  |  | Crampons |  |

**Course Fees**

**Total course fee** .................……………. **Deposit paid (50% of course fee) ………………**

**Please CIRCLE payment method BACS Cheque Credit Card PayPal**

Our preferred method of payment is bank transfer and our details are:

**West Coast & Alpine Mountain Guides**

**Sort code: 201174 Account number: 33803929**

**IBAN: GB07BARC20117433803929 BIC: BARCGB22**

If you’d rather send a cheque then please make them payable to **West Coast & Alpine Mountain Guides** and post to **2 Montrose Mansions, Fort William, Inverness-Shire, PH33 7JQ**.

We can now accept credit cards (sorry no American Express) and you can either pay through our website or give us a call. We also accept payment by PayPal but this will incur a **surcharge of 3.00%.** Paypal payments are to: **ken@westcoast-mountainguides.co.uk**

(Signature of parent, or guardian if applicant is under 18) If you are signing for someone under eighteen please check that we receive details of any medical or other conditions which may be relevant. If you are unsure about a conditions’ relevance, please call and ask. Any disclosures will be treated in the strictest confidence.

Date

Signed

**Booking Conditions**

* I am physically fit for the course I have chosen
* I accept that participation in adventurous activities entails a risk of injury.

West Coast Mountain Guides staff are trained and appropriately qualified to

run activities and will at all times proceed in a manner to limit the risk of injury.

* I accept and agree to the course being supervised by appropriately qualified

Mountain Instructors or Guides in accordance with the staffing details

on the web site

* I have had brought to my attention the Terms and Conditions relating to

this booking, in particular, those concerning cancellation

* I understand that bookings are accepted on the understanding that

West Coast Mountain Guides regulations are observed

* I accept that West Coast Mountain Guides, is not under any liability

whatsoever in respect of loss or damage to personal property, not caused

by the negligence or default of West Coast Mountain Guides, its suppliers,

its agents and employees whilst attending the course

**Terms & Conditions**

**Please read this section carefully before you complete your booking form**

**General Terms**

1. Whilst we ensure a high professional standard of instruction, care and safety, all our clients must be aware that participation in mountaineering activities involves an acceptance of risk and of responsibility for the consequences of one’s own actions
2. Mountaineering, even when undertaken with instructors and guides is an adventure pursuit with high levels of uncertainty and potential risk. No specific element of an advertised service can be guaranteed with certainty in these environments
3. Our advertised courses and expeditions are open to anyone of appropriate experience in the age range 14 to 70. Students of 14 to 16 years old must be accompanied by a parent or guardian, and 17 year olds must provide a parental letter of consent. Clients over 65 years old are required to send a Doctor's letter confirming good health to undertake the proposed activities. We will exceptionally consider applicants over 70 years old on alpine courses provided they undertake a minimum of 2 days' private guiding and tuition with us in Scotland prior to the holiday to establish fitness and technical ability.
4. Our Guides, Instructors and Leaders reserve the right to exclude any member from a participation on planned mountain activities if he or she might endanger the success or safety of the rest of the party through lack of fitness, ill-health, poor acclimatisation or dangerous technique. We can make no refunds of fees paid to members so excluded
5. Any members of our courses or expeditions who act in contravention of the decisions or advice of their Guide, Instructor or Leader, or else undertake independent mountaineering activities during the course or expedition period forfeit all professional protection and duty of care from the Guide, Instructor or Leader
6. The information on our web-site is for guidance. We make every effort to ensure it is correct but cannot be responsible for any inaccuracies or subsequent alterations of itineraries which are beyond our control either before or during any scheduled trip.

**Course Fees**

1. Bookings are only confirmed by submitting the following:
	1. a completed booking form AND
	2. the deposit for 50% of the course fee
2. All balances must be paid six weeks prior to the commencement date of the course. If fees are not received by then we are under no obligation to hold your reservation
3. If a booking is made within the six week period prior to commencement the whole fee must be submitted upon booking

 **Cancellation**

1. Deposits will be refunded less a £50 booking charge if the booking is cancelled more than six weeks (35 working days) before the start of the course
2. In event of later cancellation up to four weeks (20 working days) before commencement we will refund 50% of the total fee; thereafter no refunds can be made. Cancellation insurance cover is recommended to all clients
3. At least two bookings are required for any advertised course to go ahead. Clients will be informed at least two weeks (10 days) before holiday commencement if any course is likely to be cancelled due to lack of bookings. Agreed 1:1 private guiding is the exception to this statement
4. If we are forced to cancel or curtail a course or expedition due to strike, riots, acts of war or terrorism, natural disaster or disease epidemic we will endeavour to provide an alternative holiday, but accept no liability for return of fees paid prior to cancellation or curtailment
5. Whilst every attempt is made to ensure that courses/activities actually run, the company will notify the customer of cancellation as soon as practicable where it believes on reasonable grounds that cancellation is necessary due to dangerous and/or unsuitable conditions for the course/activity
6. In the event of cancellation by the Company in event of (5) customers will be offered the choice of the following options:
	1. Full refund of the fee paid; or
	2. Another booking on a different date